

Become a Visitor Welcome Volunteer

We are looking for enthusiastic volunteers to support an experienced Front of House team in providing a warm and friendly welcome to our visitors, enabling them to feel safe and confident whilst having a fantastic museum experience.



What you will be doing:

- Give a friendly and customer focused welcome to all visitors and to ensure they leave having had an enjoyable and memorable experience.
- Assist visitors in navigating the Museums one-way system.
- Create a welcoming and accessible atmosphere by signposting visitors to museum resources that will enhance their visit.
- Assist our Front of House team to ensure the smooth running of the public areas of the Museum.
- Support the Front of House team by carrying out light cleaning duties.
- Assist the Front of House team in carrying out the evacuation procedure.
- Develop a basic knowledge of the Museum and our collection, so that any questions from visitors can be dealt with in a professional manner.

Required hours:

- There will be 2 shifts per day from 9.50 - 13.30 and 13.30 - 16.15. You can choose to do regular or ad hoc shifts however; we are ideally looking for volunteers who can commit to a minimum of 2 shifts per month.
- Please note that The River & Rowing Museum is currently open Thursday to Monday from 10.00 – 16.00. You can use our car park free of charge on the days you are volunteering

Why volunteer at the River & Rowing Museum?

- Contribute to the work of a Museum with a diverse programme of exhibitions and events, and a nationally important permanent collection.
- Build transferable skills and gain valuable work experience within the culture and heritage sector.
- Be part of a friendly and supportive team.

River & Rowing Museum Foundation

Mill Meadows Henley on Thames RG9 1BF T 01491 415600 rrm.co.uk

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What you will get in return:

- Free admission to the Museum
- 10% discount on admission for up to two friends or family
- 10% discount on children's workshops and adult lectures
- 10% discount in the Museum shop and café
- Biannual social events
- Invitation to Private Views
- Quarterly Volunteer Newsletter

How to be involved:

Download and complete the Volunteer Enquiry Form from rrm.co.uk. Email your completed form to Juliet Harris, Volunteer Co-ordinator at volunteering@rrm.co.uk or send it to **Volunteering, The River & Rowing Museum, Mill Meadows, Henley-on-Thames, Oxon, RG9 1BF.**

If you have any questions regarding volunteering with us please email volunteering@rrm.co.uk or call **01491 415 600.**

We look forward to hearing from you.

Covid-19

The River & Rowing Museum has achieved the Visit England *Good to Go Mark* ensuring we are a Covid-19 secure environment. Volunteers will be provided with appropriate training.

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